



Heat Treatment Preparation Guide

FURNITURE

You can leave all furniture in your home. It is helpful, but not mandatory, if you can move furniture a foot or two away from the walls to allow access to the entire perimeter. We need to be able to see as much baseboards exposure as possible.

Loose hanging items on the walls should be removed. We install fans to distribute heat throughout your home. Loose papers and knick knacks should be secured.

BEDS AND BEDDING

Please leave your mattresses and box springs and all bedding "as is". No need to make your bed because half way through the treatment we are going to remove your bedding and rotate your mattress.

If a water-bed is present, drain it. If an air bed (Select Comfort or other brand) is present, deflate the air bladders. Leave all area rugs in place.

ELECTRONICS AND ASSOCIATED ITEMS

Unplug all home electronics. (including Cable Boxes, WiFi, and Routers!)

You can leave all electronics in your home such as for LCD monitors, computers, CD's, and DVD's.

CLOTHING, LINENS, BLANKETS, TOWELS, ETC.

Clothing in drawers can be left in drawers unless they are densely packed. If clothing in drawers is densely packed, remove them and place them loosely in open-weave laundry baskets. Clothing in closets can remain in the closet as long as there is some space between articles of clothing to allow the heat treatment to penetrate. Whether hanging or on shelves, just make sure the clothes are not densely packed.

DO NOT place clothing in plastic bags

SUITCASES

Empty all suitcases. Suitcases are a high risk area for bed bug infestation. They must be completely empty and all pockets unzipped for effective heat treatment penetration.

PAPERS, BOOKS, MAGAZINES AND LOOSE ARTICLES

Loose papers and articles that would be blown about by a stiff wind should be gathered and stored in boxes or under some kind of paper weight. Our high-powered fans would most definitely make a mess of these items.



PEOPLE, PLANTS AND PETS

All people, plants, and pets must be out of the home and secured outside. All animals must be kept away from our Service Professionals and the treatment area. Please drain and remove fish from their tanks.



ITEMS THAT CANNOT BE HEATED

Please, put the items listed below into boxes and place them in a non-heated room, such as a bathroom, garage, or backyard.

Don't take the items out of the house, if you suspect bed bugs our service technicians can inspect and treat if necessary.

- **All aerosol and pressurized cans** – hairspray, deodorants, bug spray, asthma
- **inhalers, spray paint and cleaning products.**
- **Chocolate and other melt able foods and candy.** (If these are already in the refrigerator they can be left there).
- **Medication/Medicine** (those kept in the refrigerator can stay in the refrigerator).
- **Beverages** – bottles of wine and carbonated beverages.
- **Candles, wax figurines and oil paintings.**
- **Musical instruments.**
- **All flammable materials** – butane lighters, fuel lamps and fuel, solvents, fuel for food
- **warmers, ammunition, etc.**
- **Laminated furniture and laminates in general can be damaged by heat.** If this is a concern please make arrangements to have these items removed from your home prior to the heat treatment. These items can be chemically treated if necessary. HeatRx is not responsible for damage to laminated items left in the home during heat treatment.
- **Vinyl windows coverings should be removed prior to our team arriving these may warp when exposed to temperatures in excess of 120 degrees.**



Proper preparation of the treatment site(s) will allow our Service Professionals to do their best work! Thank you for your cooperation in preparing the treatment area(s).

Please call (213) 772-4279 if you have any questions.



HeatRx Damage Policy

We are going to do our job in a workman like manner. We are going to treat your property with care and respect. We are going to do everything in our power to make sure your experience with our company is positive.

Please help us protect your valuables by removing or securing any loose or valuable items prior to our arrival.

VERY IMPORTANT! *It is the responsibility of the home owner to remove all of the following items from the home. The following items should not be heated.*

- **Laminated furniture and laminates in general can be damaged by heat.** If this is a concern please make arrangements to have these items removed from your home prior to the heat treatment. These items can be chemically treated if necessary.
- **Vinyl windows coverings should be removed prior to our team arriving** these will warp when exposed to temperatures in excess of 120 degrees.
- **Vinyl or plastic ceiling fan blades.**
- **Musical instruments.**
- **All aerosol and pressurized cans** – hairspray, deodorants, bug spray, asthma inhalers, spray paint and cleaning products.
- **Chocolate and other melt able foods and candy.** (If these are already in the refrigerator they can be left there).
- **Medication/Medicine** (those kept in the refrigerator can stay in the refrigerator).
- **Beverages** – bottles of wine and carbonated beverages.
- **Candles, wax figurines and oil paintings.**
- **All flammable materials** – butane lighters, fuel lamps and fuel, solvents, fuel for food
- **warmers, fire arms and ammunition, etc.**

HeatRx is not responsible for damage to any items that are left in the home during a heat treatment. Please carefully review the list above and remove listed items.